

CHAPTER III

GENERAL DESCRIPTION OF MARDI UTOMO SOCIAL REHABILITATION CENTRE SEMARANG

3.1. Name of Institution

"Mardi Utomo Semarang I Social Rehabilitation Center"

3.2. A Brief History

1. On September 1st 1985 the Ministry of Social Affairs establish this Residence namely LIPOSOS (Lingkungan Pondok Sosial).
2. On September 17th 1986, it was renamed to be SRPGOT (Sasana Rehabilitasi Pengemis, Gelandangan dan Orang Terlantar)
3. On April 23rd 1994 the name is changed to PSBK (Panti Sosial Bina Karya) Mardi Utomo Semarang.
4. On June 20, 2001 the name *Panti Sosial* was reorganized by the publication of the Central Java Provincial Regulation No. 7 in 2001 into *Panti Karya* "Mardi Utomo" Semarang.
5. On 1st of November, 2010 the existence of *Panti Karya* reorganized by the issuance of the Governor Regulation No. 111 in 2010 to be Social Rehabilitation Center (Balai Rehabilitasi Sosial) Mardi Utomo Semarang I (The document of Mardi Utomo Profile, 2012:1-2).

3.3. Vision

"To Increase independent and prosperous for the people of Central Java who have social welfare problem."

3.4. Mission

1. Developing initiative and active participation of potential sources of social welfare in implementing social and rehabilitation services for the people who have social welfare issues such as beggars, vagrants or homeless.
2. Increasing the coverage, quality, effectiveness and professionalism in implementing social and rehabilitation services for the people who have social welfare issues such as beggars, vagrants or homeless.
3. Developing and strengthening the systems that support the implementation of social and rehabilitation services for social welfare issues such as beggars, vagrants or homeless.
4. Increasing the professionalism of social-protection in social assistance, social rehabilitation and social security forms to social welfare issues such as beggars, vagrants or the people as the impact of natural and social disasters.
5. Increasing the coverage, effectiveness and professionalism in implementing social rehabilitation to social welfare issues such as beggars, vagrants or the homeless people who are non-regular.
6. Strengthening Institutions of social welfare to support the handling of social welfare issues such as beggars, vagrants or the homeless people.

3.5. Objective

The handling of beggars, vagrants or the homeless people operationally have objectives bellow:

1. To prevent the emergence of vagrant, beggar and homeless in the community.
2. To prevent the spreading influence due to the impact of vagrancy, begging and homeless in the community.
3. To socialize the ex-vagrants, beggars, and homeless people become members of the community who appreciate the dignity of their being.
4. Enabling the development of ex-vagrants, beggars, and homeless people having the ability to achieve the good standard of living, life and livelihood as worthy as the Indonesian's dignity based on *Pancasila*/ five principals.

3.6. Targets of Rehabilitation

1. Beggars, Vagrants and Homeless People (PGOT/ *Pengemis, Gelandangan, Orang Terlantar*)
 - a. Age 21 up to 59 years old or family (husband, wife, and children under five years old).
 - b. Do not have any physical defect which disturb the activity, do not have the chronic or infectious illness and also do not have any psychotic or mental retardation (recommendation from the Department of Health Affairs).
 - c. Not dealing with law enforcement officials (for the client surrender complemented by a written statement from the Police)
 - d. Prioritized beneficiaries domicile in Central Java Province.

- e. Beggars, vagrants and homeless people consists of husband, wife, child (family) are handled separately with the following criteria:
 - f. Husband / wife is placed in Social Rehabilitation Center which handle PGOT;
 - g. Teens / children are placed in Social Rehabilitation Center which focused or handle teens / neglected children's problem.
 - h. Except for children less than five years old (*balita*) stay with their parents.
2. Beneficiary families.
 3. The community which care to the social welfare problems especially beggars, vagrants and homeless people.

3.7. Strategy of Rehabilitation

In doing social rehabilitation of beneficiaries, Mardi Utomo Social Rehabilitation centre establish the strategy bellow:

1. Empowerment

Empowerment is the effort to increase the maximum competence and performance of social rehabilitation organizer includes the beneficiary, to prevent and resolve some problems occur and realize the expectation to improve the ability and quality of the beneficiaries' life.

2. Partnership

Partnership is held by doing cooperation, caring, togetherness, equality and networking in implementing social rehabilitation services for beneficiaries in Mardi Utomo Social Rehabilitation Centre.

3. Participation

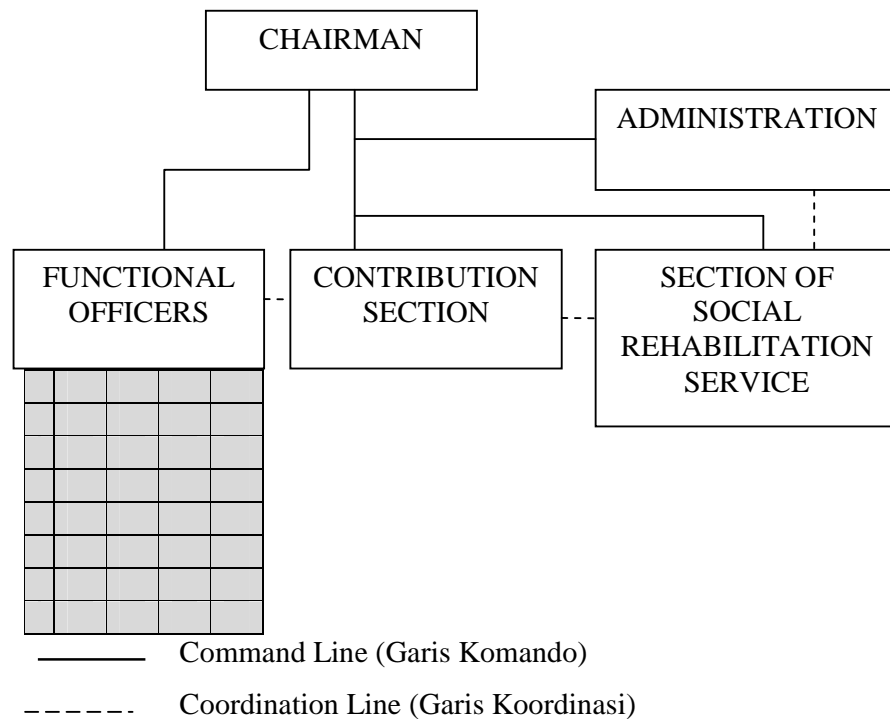
Participation is expected become a way out to improve and to strengthen the active role of society including the business community in implementing social rehabilitation services for beneficiaries in Mardi Utomo Social Rehabilitation Centre.

4. Advocacy

Advocacy includes assistance and consultation activity in implementing social and rehabilitation services for beneficiaries in Mardi Utomo Social Rehabilitation Centre.

3.8. Organizational Structure

Organizational structure of Mardi Utomo Semarang 1 consists of: Head of Office, Sub Division of Administration, Group of Functional Officer, Assistance Section and Section of social Rehabilitation Services.



(Peraturan Gubernur Jawa Tengah Nomor 111 Tahun 2010 Tanggal 1 Nopember 2010)

Explanation:

Kepala Balai : BR. Heruwantho, SH. MM
NIP: 19590904 198503 1 007

Sub. Bag. Tata Usaha : Dra. Sri Handariyah, SR
NIP: 19600415 199201 2 001

KaSi YanResos : Drs. Susan Cahyana
NIP: 1911225 1991031 003

KaSi Penyantunan : Edy wahyono, SH.
NIP: 1961070719923 1 011

Officers' number in Social Rehabilitation Center Mardi Utomo Semarang I are 29 people, with details data bellow:

1. Civil Servants (PNS)

- a. Structural : 4 people
- b. General Functional of Social Workers : 17 people
- c. Special Functional of Social Workers : 4 people
- d. Social Instructor : 1 person

2. Non-Civil Servants (Non PNS)

- a. Servant : 2 people
- b. Labor Contracts : 1 person

3.9. Main Task and Functions

1. The Main Task

The main task of Mardi Utomo social Rehabilitation Centre is to implement a part of technical and operational activity and or supporting

the technical activities of Social Department in the field of social rehabilitation services by using a multi-service approach.

2. Function

- a. Arrangement of technical operational plans' of assistance, and social rehabilitation services;
- b. Implementation of operational technical's policy of assistance, and social rehabilitation services;
- c. Monitoring, evaluation and reporting in the field of assistance, and social rehabilitation services;
- d. Administration's management;
- e. Implementation of other duties assigned by the Head of Social Department in accordance with the duties and functions.

3.10. Facilities and Infrastructure

1. Offices and Boarding Facility

- | | |
|------------------------------|-----------|
| a. Land | : 6.8 Ha2 |
| b. Office | : 2 units |
| c. Space Hall | : 1 unit |
| d. Classical Room | : 1units |
| e. Skills Room | : 7units |
| f. Library Room | : 1unit |
| g. Health Room / Polyclinic | : 1unit |
| h. Counseling Room | : 1unit |
| i. Case Conference Room (CC) | : 1unit |

- j. Houses of Worship / Mosque : 1unit
- k. Warehouse : 2units
- l. Main Kitchen : 1unit
- m. Children Care Centre (TPA) : 1unit
- n. Hostel / Client's Dormitory : 52 units
- o. Bathroom/MCK : 3 units
- p. Home Office : 10 units
- q. Farmland : 2Ha2
- r. Guard-Post : 1unit

2. Infrastructure of Office and Dormitory

a. Infrastructure of Office

- 1) Desk and chair Echelon, for Staff, Guests, and Meetings.
- 2) Filling cabinet, cupboard, archive / medicines / library books,
- 3) Computer, Typewriter, LCD Sound System,
- 4) Phone / Fax simile, Camera, TV, Air Conditioner, Refrigerator.
- 5) Transportation tool (car = 1 unit, 3 wheel motor = 1 unit
motorcycle = 3 units)

b. Boarding Infrastructure

- 1) Dormitory Room (beds, mattresses, pillows, bed sheets, clothes wardrobe)
- 2) Skills Room (sewing equipment, iron foundry, motorcycle workshop, carpentry/paving blocks, agriculture/ horticulture, cut hair equipment, catering / home industry, entrepreneurship.

- 3) Healthy Room / Polyclinic (patient's beds, drug wardrobe, table and chair of officer, medical devices and drugs)
- 4) Library (books rack/ cupboard, reading table, literature books)
- 5) Kitchen (cooking tools, eating tools, cupboards, refrigerator)
- 6) Sports hall (sports fields, equipment of volleyball, footstall, table tennis, gymnastics / fitness and arts equipment)
- 7) Classical Room (desk and chair of Instructor / Supervisor and for clients, whiteboard)
- 8) Counseling Room/ Case Conference Room (table, chair, wardrobe of Client's file, white board)
- 9) Guard Post (table, chair for officers, flashlights, raincoat, TV)

3.11. The Process of Social Service/Social Rehabilitation

1. The Stages of Social Service

The process of Social Rehabilitation service in Mardi Utomo Social Rehabilitation Center includes some stages bellow:

- a. Beginning Approach
 - 1) Orientation and Consultation
 - 2) Identification
 - 3) Motivation
 - 4) Selection
- b. Recruitment
 - 1) Registration
 - 2) Assessment

- 3) Program determination
- 4) Service
- c. Guidance and Skill Development
 - 1) Physical and health guidance
 - 2) Mental-Spiritual and Psychosocial guidance
 - 3) Social Rehabilitation guidance
 - 4) Job skill guidance
- d. Resocialization and Distribution
 - 1) Readiness and society's role guidance
 - 2) Social guidance to live amongst societies
 - 3) Stimulant assistance guidance
 - 4) Entrepreneur guidance
 - 5) Placement and distribution
- e. Further Guidance
 - 1) Guidance to increase the participation among the society and national building
 - 2) Guidance of working development/ skill development
 - 3) Giving stimulant capital of working
 - 4) Guidance of stabilization and upgrading the business.

The beneficiaries of Mardi Utomo have service period maximally a year (12 month), with the quota maximally 100 beneficiaries. In 2012-2013 the list of beneficiaries are consist of 30 families and 15 single. They are not only the origin of Semarang, but

they come from various regions such as: *Demak, Grobogan, Purwodadi, Pekalongan, Boyolali, Klaten, Magelang, Ngawi, Kebumen, Temanggung, Pemalang, Jogjakarta, Indramayu, Surabaya, Bojonegoro, Indramayu, Nganjuk, Blitar, Karawang, Sragen, West Java, Madiun, Jakarta, Bandung, Cirebon*, even *Kalimantan*. In the period of 2012-2013, all the beneficiaries are *Muslim*. This statement is based on the documentation of Mardi Utomo Semarang which is according to the admission of beneficiaries in the process of recruitment. Almost beneficiaries come to Mardi Utomo do not have any Residence Identification Card (KTP). Therefore, the possible data is based on their admission (Interview with social worker, Nyoman on March, 6th 2013). The details data of Beneficiaries based on some classification is on the explanation as follow:

Table 1

The number of beneficiaries based on age classification

No	Age/Years Old	Total
1.	0-10	23
2.	11-20	5
3.	21-30	8
4.	31-40	29
5.	41-50	24
6.	51-60	11
	TOTAL	100

Table 2

The classification of beneficiaries based on problem's

No	Type of Problem	Total
1.	Beggars	2
2.	Vagrants	60
3.	Homeless	38
	TOTAL	100

Table 3

The classification of beneficiaries based on gender

No	Gender	Total
1.	Male	56
2.	Female	44
	TOTAL	100

2. Kinds of Guidance

In a process of rehabilitation for the beneficiaries, the institution of Mardi Utomo Semarang 1 does not work alone. It conducted cooperation with other institution which is qualified and master the certain field of guidance. Several subjects of guidance are divided into three;

A. Basic group

1. Physical Guidance, it is consist of:

- a. Social-health guidance, it is conducted by the team of Social-Health Faculty from Diponegoro University of Semarang.
 - b. Physical exercise (sport), it is conducted by *Sanggar Senam* “INDIRA” Semarang twice a month on the 1st and 3rd Friday at 07.30- 09.00.
 - c. Guidance of character and discipline, it is conducted by “KORAMIL” Sub district of *Tembalang*, Semarang twice a month on the 1st and the 3rd Tuesday at 08.00-10.15 a.m.
2. Mental Guidance, this guidance consist of:
- a. Mental and spiritual guidance, it is conducted by the Religious Counselor of Semarang Ministry of religious Affairs. It schedule is twice a month on the first and the third Monday at 10.30-12.30 a.m.
 - b. Mental-Psychology Guidance, it is conducted by the counselor of Psychology Faculty, Diponegoro University of Semarang twice a month on the 1st and the 3rd Wednesday at 08.30-10.30 a.m.
- B. Core group
1. Guidance of animal husbandry skill, it is conducted by the Veterinarians of Diponegoro University of Semarang twice a month on the 1st and the 3rd Thursday at 08.30-10.00 a.m.

2. Guidance of Agriculture skill, it is conducted by Agriculture Department of Semarang namely *Dinas Pertanian dan Ketahanan Pangan* twice a month on the 1st and the 3rd Thursday at 10.00-11.30 a.m.
3. Guidance of Carpenter Skill, it is conducted by POLITEKNIK of Semarang twice a month on the 1st and the 3rd Tuesday at 10.15-11.45 a.m.
4. Guidance of Barber skill, it is conducted by the Trainer of Mardi Utomo Semarang twice a month on the 1st and the 3rd Wednesday at 10.00-11.30 a.m.
5. Guidance of Sewing Skill, it is conducted by Social personage of Kramas Village, Tembalang, Semarang twice a month on the 2nd and the 4th Wednesday at 08.30-10.30 a.m.
6. Guidance of constructions/paving block skill, it is conducted by the Trainer of Mardi Utomo Semarang 1 twice a month on the 2nd and 4th Thursday at 10.00-11.30 a.m.
7. Guidance of weld-engineering, it is conducted by the Trainer of POLITEKNIK Semarang twice a month on the 2nd and the 4th Wednesday at 10.00-11.30 a.m.
8. Guidance of motorcycle- engineering, it is conducted by the Trainer of POLITEKNIK Semarang twice a month on the 2nd and the 4th Tuesday at 10.15-11.45 a.m.

9. Guidance of cooking skill,"AKS-IBU KARTINI" Semarang twice a month on the 2nd and 4th Thursday at 08.30-10.00 a.m.
10. Guidance of Home industry skill, it is conducted by PKK, from Jabungan Village, Tembalang, Semarang. It schedule is twice a month on the 1st and the 3rd Monday at 08.30-10.00 a.m.

C. Supporting group

1. Entrepreneurship guidance, it is conducted by the Trainer of Mardi Utomo Semarang 1 twice a month on the 2nd and 4th of Monday at 10.00-11.30 a.m.
2. Guidance of prosperity-family empowerment, it is conducted by the Trainer of Mardi Utomo Semarang 1.

D. Additional group, this guidance is only the additional guidance which consist of individual/group guidance, its like a solidarity system among the beneficiaries which is guided about the *dynamic of group*. Beside, this guidance also conducted as the alternative way to incorporate among the beneficiaries. This guidance is conducted by team Out Bound or tutor of Mardi Utomo Semarang every day at 14.00-14.45 p.m. (accessed from document of daily schedule of Mardi Utomo, 2012/2013).

Some explanations above are explicitly described on the scheme of operational, mechanism and process of service in Mardi Utomo Social Rehabilitation centre Bellow:

Figure 3.1

**OPERATIONAL FRAMEWORK OF SOCIAL AND REHABILITATION SERVICE AMONG BENEFICIARIES OF MARDI
UTOMO SEMARANG 1**

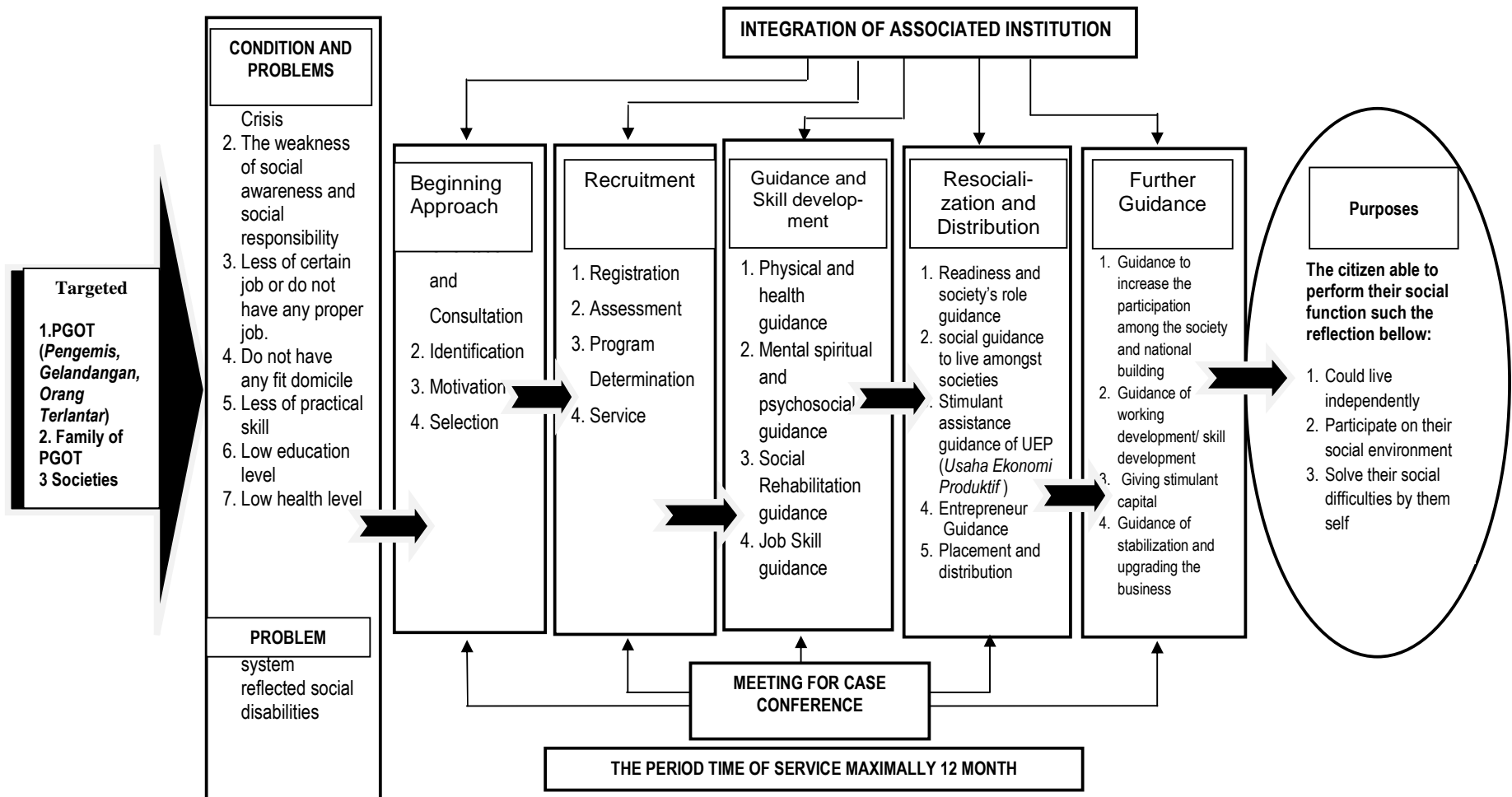


Figure 3.2

MECHANISM OF SOCIAL AND REHABILITATION SERVICE AMONG BENEFICIARIES OF MARDI UTOMO SEMARANG 1

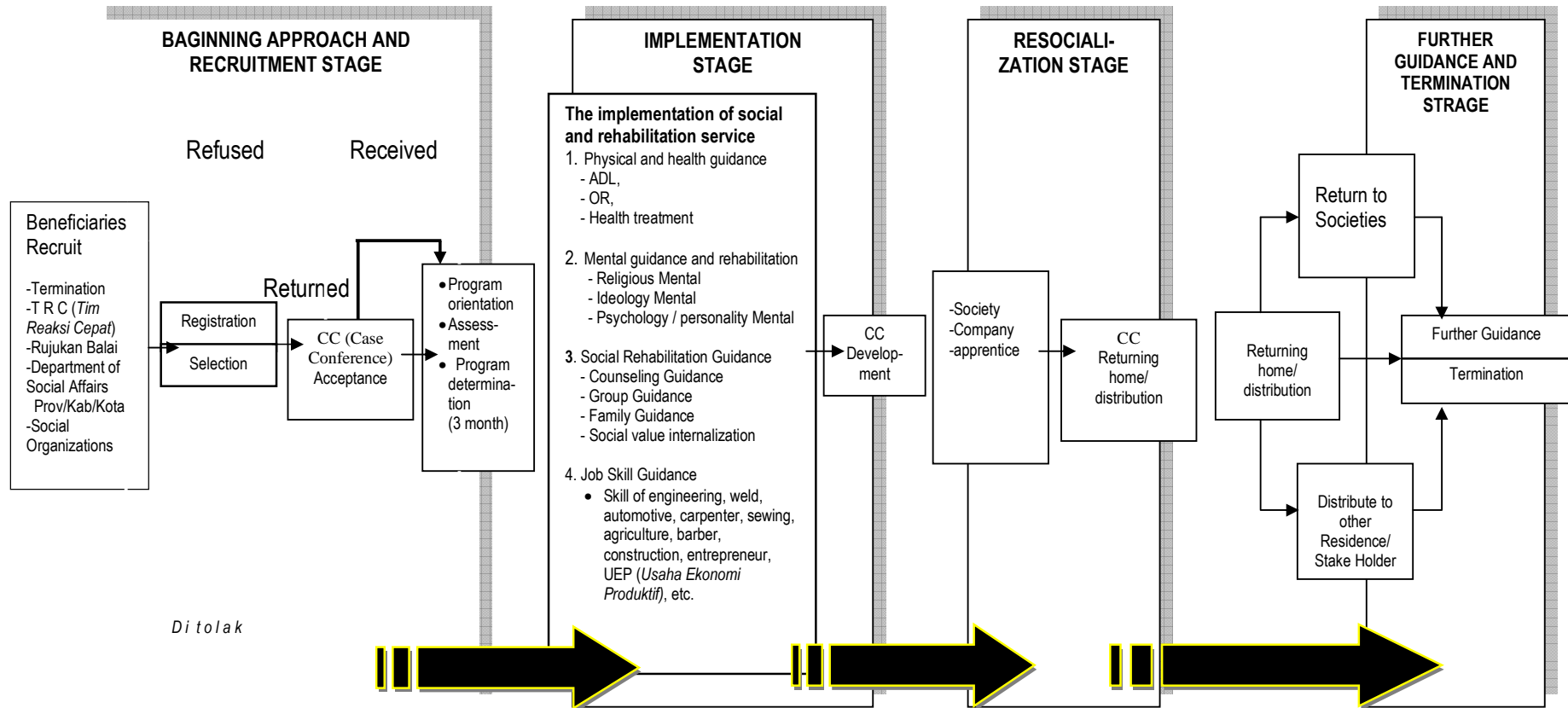
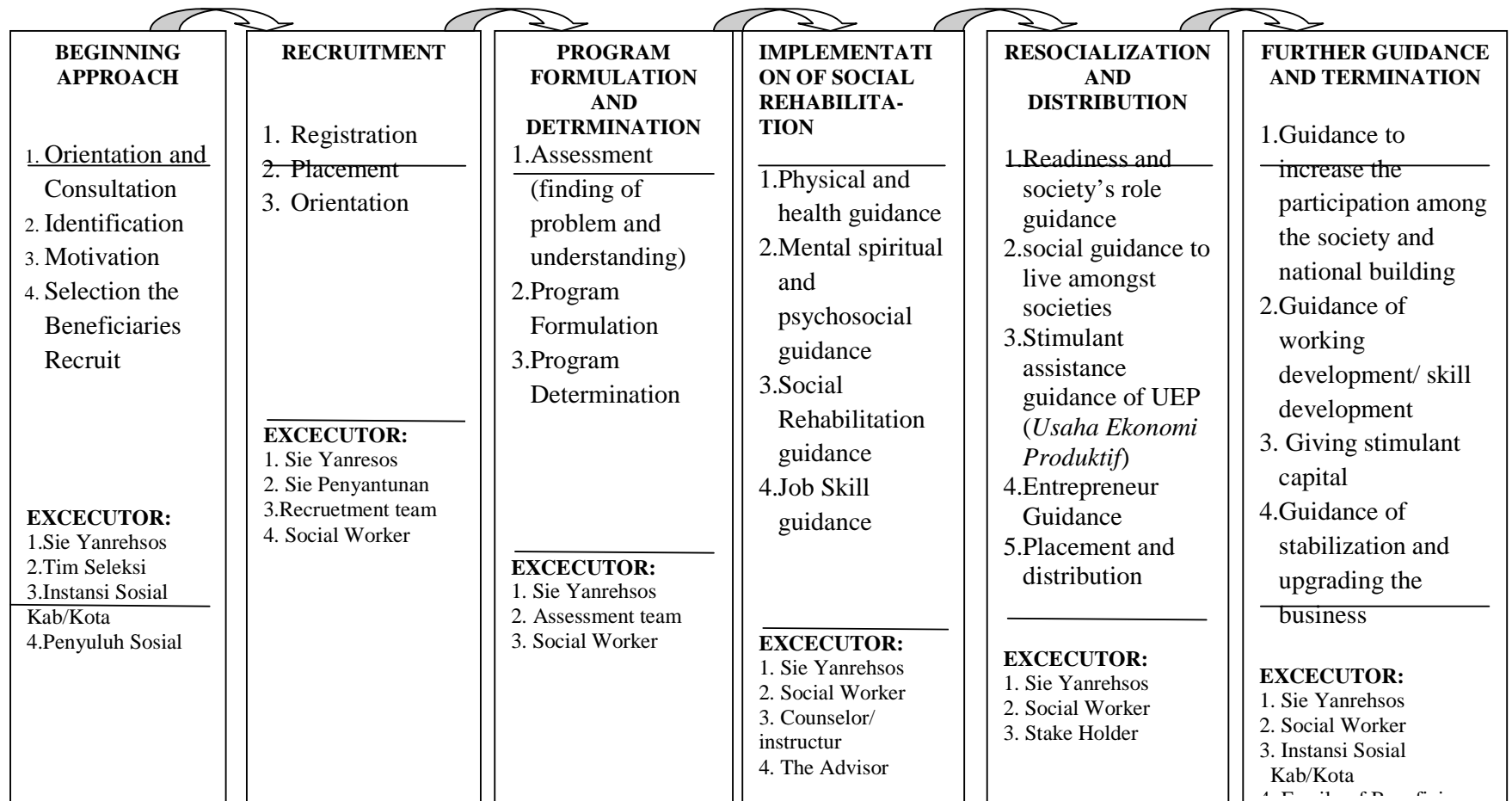


Figure 3.3

PROCESS OF SOCIAL AND REHABILITATION SERVICE AMONG BENEFICIARIES OF MARDI UTOMO SEMARANG 1



Document of Profile Mardi Utomo Semarang I, 2011: 34